

Building Trust from Within: CEEC's Integrity Committee Champions Accountability



At the Citizens Economic Empowerment Commission (CEEC), empowering Zambians starts with holding ourselves to the highest standards — and now, every Zambian has a direct line to help us do exactly that. Central to this commitment is the CEEC Integrity Committee — a dedicated body that ensures the Commission's mandate is carried out with transparency, fairness, and ethical rigour. And with the launch of the CEEC Integrity Hotline: +260 957 482 645, that commitment is no longer just internal. It is open, accessible, and accountable to the public.

Established within the national anti-corruption framework coordinated by the Anti-Corruption Commission (ACC), the Integrity Committee is the Commission's frontline defence against corruption, maladministration, and unethical conduct. Its work spans preventing delays in service delivery, ensuring fair decision-making, maintaining accurate records, and upholding professional conduct at every level of the organisation.

The Committee takes a proactive stance — not merely reacting to lapses but actively building systems that prevent them. It oversees the enforcement of key governance instruments, including the Code of Ethics, Conflict of Interest Guidelines, and the Whistleblower Protection Mechanism. The integrity hotline strengthens these tools further, giving citizens, staff, and stakeholders a safe, confidential channel to raise concerns, report misconduct, or flag irregularities — without fear of reprisal.

"Integrity is not just a value — it is the foundation on which meaningful empowerment is built."

By aligning its operations with the national anti-corruption agenda and opening its doors through the hotline, CEEC reinforces public confidence in the Commission and demonstrates that its resources are managed in the interest of those it serves.

If you witness or suspect any unethical conduct, corruption, or abuse of process at CEEC, speak up. Call or WhatsApp the CEEC Integrity Hotline: +260 957 482 645. Your voice protects the empowerment Zambia deserves.

The Integrity Committee — and now, this hotline — are a testament to CEEC's resolve to be an institution that Zambia can trust.

1,580 Citizens Inspired at Southern Province Business and Financial Literacy Conference



The town of Magoye came alive with the energy of economic possibility on 20th February 2026, as the Citizens Economic Empowerment Commission (CEEC), in partnership with Build Zambia 2064, hosted the Provincial Business and Financial Literacy Conference at Nachombe Kabunda Stadium.

The one-day conference drew 1,580 participants from Magoye and surrounding districts — a powerful demonstration of the public’s appetite for knowledge and opportunity. Attendees included aspiring entrepreneurs, community leaders, and traditional leaders, among them Chiefs Hanjalika and Mwanachingwala, whose presence affirmed the value of community-driven economic transformation.

Participants received practical, hands-on guidance in business planning, loan management, and financial discipline. CEEC officers presented the Commission’s full mandate and walked attendees through the 24 empowerment products available for 2026 — equipping prospective beneficiaries with the knowledge they need to access and make the most of available support.

Representatives from Build Zambia 2064 complemented the programme with a compelling presentation on mindset transformation, underscoring the role every citizen plays in Zambia’s national development — from patriotism in loan repayment to building household-level economic resilience.

“Economic empowerment is not just about access to finance — it is about equipping citizens to lead their own transformation.”

CEEC extended its reach beyond the stadium walls through a live radio broadcast on Radio Mazabuka, engaging more than 13,000 listeners across the region. The team also conducted customer profiling visits to previously funded projects in the area — a concrete expression of the Commission’s commitment to post-finance support and celebrating the success stories of those it has empowered.

The Magoye conference is part of CEEC’s broader provincial outreach strategy, ensuring that access to financial literacy and empowerment resources is not confined to urban centres but reaches every corner of Zambia.

CEEC Goes Digital: Empowerment Plus Modernises Access to Empowerment

In a major step towards smarter, faster, and more transparent service delivery, the Citizens Economic Empowerment Commission (CEEC) has launched the Empowerment Plus (Empowerment +). This secure, web-based platform transforms the way citizens apply for and manage empowerment loans.

The system digitalises the full loan lifecycle, from initial application through to disbursement and repayment, eliminating the barriers of paperwork and long queues that have historically limited access for many Zambians, particularly those in rural and remote communities.

Getting started is straightforward: prospective beneficiaries create a personal account through the Empowerment Plus online portal, submit their details, and upon approval and activation, can apply for any of CEEC’s loan products through a structured digital process that ensures all required documentation is captured accurately. The platform also enables businesses to apply for the Preferential Procurement Certificate — expanding its utility beyond individual borrowers to the broader entrepreneurial ecosystem.

Throughout the application process, the system keeps applicants informed with automatic status notifications, and clients can log in at any time to track their application in real time. This level of transparency reduces the need for physical follow-ups at CEEC offices and puts information directly in the hands of citizens.

For repayments, Empowerment+ integrates with mobile money and banking payment services, allowing beneficiaries to make repayments conveniently and digitally. All transactions are automatically recorded within the system, ensuring accurate financial tracking, reconciliation, and reporting — strengthening the Commission's loan portfolio management and overall governance

“Empowerment Plus is about removing barriers — so that whether you live in Lusaka or Luapula, accessing CEEC’s services is simple, transparent, and secure.”

The launch of Empowerment+ reflects CEEC’s unwavering commitment to leveraging technology in service of its mandate. By creating a platform that is both accessible and accountable, the Commission is setting a new standard for public service delivery — and ensuring that no citizen is left behind in Zambia’s economic transformation.



The graphic features the CEEC logo on the left, which consists of three stylized human figures in white, green, and orange, with a green swoosh above them. Below the logo is the text "Citizens Economic Empowerment Commission". To the right, a large orange speech bubble contains the text "EMPOWERMENT + IS NOW ACTIVE!". Below this, there are three digital devices: a laptop, a tablet, and a smartphone. The laptop screen shows a "WELCOME TO CEEC" message with a man in a suit. The tablet screen shows a "Welcome Back" message with a woman in a blue uniform. The smartphone screen shows a "Welcome Back" message with a man in a blue uniform. Below the devices, a green button says "APPLY NOW".

Citizens Economic Empowerment Commission

EMPOWERMENT + IS NOW ACTIVE!

Experience convenience with Empowerment Plus. CEEC's new online empowerment application system. We encourage you to get familiar with Empowerment Plus by watching a tutorial video available on all our social media platforms.

This tutorial provides step-by-step guidance for navigating the application process for business loans, grants and Preferential Procurement certification.

Interested individuals, companies and cooperatives are encouraged to submit their applications through Empowerment + at empowerment.ceec.org.zm

- ✓ **Submission**
- ✓ **Approval**
- ✓ **Disbursement**

CEEC Empowerment Plus System

APPLY NOW

CEEC Connects with Zambia's Next Generation at UNILUS Careers Fair

On 27th February 2026, the Citizens Economic Empowerment Commission took its message of empowerment to the University of Lusaka's School of Business, participating in the institution's annual Careers Fair — and connecting directly with the entrepreneurs and professionals of tomorrow.



The Commission's stand was staffed by Human Capital Development Manager Mr. Raymond Handuka and a Senior Enterprise Development Officer, who together offered students a comprehensive view of what CEEC has to offer — both as a career destination and as a catalyst for entrepreneurship.

Mr. Handuka engaged students with practical guidance on preparing for the job market, sharing insights into career pathways available within the Commission and how graduates can position themselves for meaningful, impactful roles across Zambia's economic landscape. He encouraged students to think not just about employment, but about the value they will create in their industries and communities.

Meanwhile, the Senior Enterprise Development Officer highlighted CEEC's products and services for youth-led MSMEs and graduates considering the path of entrepreneurship — outlining the empowerment opportunities available to support their business ambitions from the ground up.

“The future of Zambia's economy is being shaped in lecture halls and laboratories today. CEEC is here to walk with young Zambians every step of the way.”

Initiatives such as the UNILUS Careers Fair are an important part of how CEEC fulfils its mandate — ensuring that young Zambians not only know about the Commission's services but understand how to access and leverage them. By engaging the next generation where they are, CEEC is investing in a future where Zambian youth are informed, empowered, and ready to drive national development.



Credits

Editors:

Dr. Muwe Mungule, Lucy Mbao Mataka and Michelo Mukata

Layout:

Michelo Mukata

Stories and Images:

Luyando Haamwala Haambote and Thelma Mbewe



**Citizens Economic Empowerment
Commission**